

§ 1369. Participation by subscribers and enrollees

Every plan shall establish procedures to permit subscribers and enrollees to participate in establishing the public policy of the plan. For purposes of this section, public policy means acts performed by a plan or its employees and staff to assure the comfort, dignity, and convenience of patients who rely on the plan's facilities to provide health care services to them, their families, and the public.

HISTORY:

Added Stats 1975 ch 941 § 2, operative July 1, 1976. Amended Stats 1977 ch 818 § 10,	effective September 16, 1977; Stats 1983 ch 611 § 3; Stats 2005 ch 45 § 1 (SB 108), effective January 1, 2006.
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